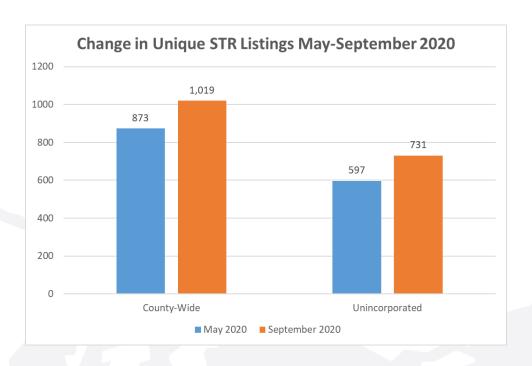


# **Updated STR Statistics**



STR Listings	May 2020	September 2020	Change	Percent Change
Unique County-Wide Listings	873	1,019	146	16.72%
Unique Unincorporated Listings	597	731	134	22.45%

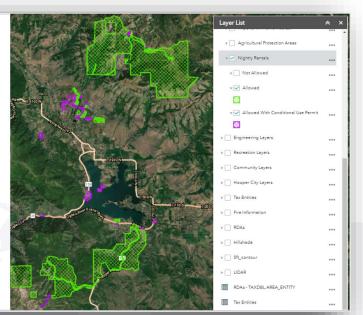
### Western Weber STR Land Use Discussion

LUC § 108-7-25: "... Nightly rentals are allowed only when listed as either a permitted or conditional use in a specific zone or when approved as part of a planned residential unit development (PRUD)."

# Where are Nightly Rentals Currently Allowed?

Properties in green (Destination Resort and Recreation DRR-1 Zone, or PRUD with nightly rental approvals) require a business license.

Properties in **purple** (FR-3 zone) require a business license and a conditional use permit.



Discussion during the 9/1/2020 Joint OVPC & WWPC work session, various Commissioners vocalized their desire to keep the current STR regulations regarding **WHERE** to allow STRs.

Many of the more vocal commissioners were from the OVPC.

What is the general consensus from the WWPC regarding this topic?

### Current STR Enforcement Model

- Single Code Enforcement Officer
- Reactive complaint-based enforcement
- No operational standards
- No noise ordinance
- No STR parking requirements
- Fine structure under current code enforcement code may be considered a "cost of doing business"
  - \$100/day (1<sup>st</sup> citation)
  - \$200/day (2<sup>nd</sup> citation)
  - \$400/day (3<sup>rd</sup> citation)

# Potential 3<sup>rd</sup> Party Enforcement Cost

Potential Annual Licensing Costs*:	Cost Per License		
	Annual Company A Cost = \$22,065	Annual Company B Cost = \$60,757	
658 Licenses (90% Of All Unique STR Listings (731))	\$22,065 / 658 = \$33.53	\$60,757 / 658 = \$92.34	
28 Licenses (Current STR Licenses)	\$22,065 / 28 = \$788.04	\$60,757 / 28 = \$2,169.89	

<sup>\*</sup> Does not factor in postage costs or offsetting income from violation fines

# Summary - Keys to Enforcement

- 1. Updated STR Ordinance
- 2. Licensing
- 3. Inspections
- 4. Responsible Agents
- 5. 3<sup>rd</sup> Party Enforcement Support
- 6. Fines & Permit Revocation
- 7. Renewal Auditing

#### 1. Updated STR Ordinance

- Crafted to ensure the enforcement of STRs is self-sustaining and mitigates any impacts to the health, safety, and welfare of owners, neighbors, and visitors.

#### 2. Licensing

- Ensures everyone is playing on the same level
- Captures contact information and tracking data
- Educates owners on operational standards & enforcement mechanisms
- Facilitates tax remittance and auditing
- Captures fees required to pay for enforcement program (more on this later)

#### 3. Inspections

- Ensures properties are meeting various operational and maintenance standards
- Establishes maximum occupancy
- Verifies parking plan and capacity
- Ensures a safe environment for tenants and residents (fire and building)

#### 4. Responsible Agents

- "Deputizes" hundreds of enforcement personnel. One for every licensed property
- Directly responsible to address property specific complaints 24/7
- Must respond, in person if needed, within a set period of time (typically 60 mins)
- Failure to respond in a timely manner would be penalized monetarily and risks the revocation of the owner's STR license

#### 5. 3<sup>rd</sup> Party Enforcement Support

- "Scrapes" all major and many minor STR websites to identify unique listings and their specific addresses.
- STR-specific licensing system to allow for efficient licensing, tracking, and renewal
- Consistently monitors listings for compliance with County STR ordinance and licensing requirements
- Consistently monitors rental activity and collects data to be used for enforcement efforts, tax auditing, and other planning and tourism uses.
- Dedicated hotline staffed 24/7 for neighbors to report non-emergency STR complaints, submit evidence, and initiate automatic follow-up activities
  - Complaints received through the hotline are instantly routed to the authorized representative associated with the specific property. Authorized representatives would be required to follow-up with the hotline once an issue has been resolved.
    All communication is logged and saved to each property, licensed or not.

#### 6. Fines & Permit Revocation

- **Minor Violations** (any violation of the operational standards)
  - One warning each year
  - 3 violations within 6 months = major violation
  - 4 violations within 3 months or 6 violations within 12 months = REVOCATION
  - May not reapply for a STR license for 1 year
  - Violation fine = 50% of the nightly rate
- **Major Violations** (responsible agent fails to perform responsibilities or failure to remit applicable taxes)
  - One warning each year
  - 2 violations within 3 months or 4 violations within 12 months = REVOCATION
  - May not reapply for a STR license for 2 years
  - Violation fine = 75% of the nightly rate
- Illegal Rentals Daily fine = 100% of the nightly rate

#### 7. Renewal Auditing

- 3<sup>rd</sup> party enforcement scraping data allows for auditing of license activities such as:
  - Lengths of stay (compliant with minimum lengths of stay requirements?)
  - Estimated revenue and expected tax remittance
  - Violation tracking
- Renewal inspections to verify continued compliance with:
  - Parking plan
  - Garbage can storage
  - Information dissemination (signage, packets, online advertisements, etc.)
  - Maximum occupancy
  - Outdoor lighting

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