

# Proposal for



#### Created by:

Alex Soltero Jo e Emergency Services

#### Prepared for:

Sean Lesko Ragnar Events

### About Joffe Emergency Services

We partner with schools, organizations, event organizers and venues to build customized safety solutions that meet unique needs, capacity, and budget. Our experts coach, guide, and support clients through every stage of an emergency, from prevention and mitigation to response and recovery. Our programs and trainings are designed to help teams build a deep, lasting understanding of the principles and priorities of emergency response. Our empowerment-focused approach allows teams to successfully respond to any emergency, from an individual heart attack to a large-scale disaster.

Together, we strengthen the health, safety, and security practices, ensuring each partner is confident in approach and coordinated in response.

From assessments and emergency planning to security and medical sta ng, our program options are designed to help our partners implement best practices and create strong, resilient systems that allow events and venues to thrive.

On behalf of the entire team at Jo e Emergency Services, I thank you for the opportunity to partner with you. We look forward to supporting your community for many years to come!



Chris Jo e, Founder & CEO

#### **Our Services**

We add the capacity, experience, and focus you need to bring your safety priorities to life. From threat assessments to trauma-informed care to crisis response, our team's diverse skills and expertise makes us uniquely suited to support the complexities of events. We love our work, and we believe wholeheartedly that safety planning and training can - and should - be a fun, empowering and transformative experience.



# EVENT MEDICAL SERVICES

Flexible and high-quality medical and first aid services to limit liability and keep events fun, entertaining, and safe for all attending them.



### EMERGENCY PLANNING

Facility and safety assessments, customized Emergency Operations Plans, and other emergency planning and management services for events and venues of all sizes.



## LIFESAVING TRAINING COURSES

Engaging and interactive First Aid, CPR, AED, and other safety trainings that empower teams to successfully respond to any medical emergency.



### EMERGENCY AND FIRST AID SUPPLIES

Emergency and medical supplies - including Automated External Defibrillators (AEDs) - to keep your event or venue safe 24/7. Our services...

# PROFESSIONAL, RELIABLE MEDICAL EXPERTS

Our team consists of hundreds of EMTs spanning across the nation. No matter where they're located, all of our EMTs are carefully vetted and trained to make sure they're reliable and ready to provide high-quality medical care at any event.

#### Joffe EMTs:

- Are licensed and certified
- Pass a thorough screening and background check
- Receive ongoing training to stay up to date on best practices in emergency medicine
- Receive competitive pay
- Have the opportunity to work full time and receive benefits
- Become part of a network of professionals committed to public safety

## Joffe Emergency Services' Clients

The following organizations rely on Jo e Emergency Services for their safety needs:















#### **Master Services Agreement**

Effective Date:

2024-01-02

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"Company"		"Client"
Joffe Emergency Services		Ragnar Events
Billing Address: P.O. Box 7125 Santa Monica, CA 90406		5570 W 1730 S Suite 1000 SLC, UT 84104
Contact: Alex Soltero		Contact: Sean Lesko
Phone: 800-913-6270		Phone: (801) 499-5024 ext. 146
Email: Support@JoffeEmergencyServices.com		Email: slesko@runragnar.com
ATTACHMENTS		
Standard Terms and Conditions		
Schedule(s)		
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A. Company hereby agrees to provide to Client, and Client hereby agrees to purchase from Company, the deliverables and/or services described in each Statement of Work added to this Master Services Agreement that has been signed by both Parties on or after the date of this Master Services Agreement (each, a "Schedule"). Company will provide those deliverables and/or services in accordance with the terms and conditions set forth in that Schedule, the Standard Terms and any other documents or attachments selected above (collectively, the "Attachments"). Each Attachment is incorporated into, and forms a part of, this Master Services Agreement (collectively, this "Agreement"). This Agreement does not obligate Client to purchase any deliverables, services or any other items from Company except as set forth in a Schedule. To the extent a Schedule only refers to services to be provided, the terms set forth in this Agreement related to deliverables shall not apply.

B. By signing below, Client: (i) acknowledges that it has read and reviewed the Standard Terms set forth at the following link: "Standard Terms"; (ii) affirmatively agrees to the Standard Terms as part of this Agreement; and (iii) acknowledges and agrees that the Standard Terms are incorporated into and made part of this Agreement. Upon execution of this Agreement by both Parties, Client will receive complete signed version, including the Standard Terms.

C. This Agreement (including the Attachments) replaces and supersedes all prior or contemporaneous proposals, understandings and agreements, written, electronic or oral, as well as all other communications between Company and Client concerning the subject matter of this Agreement. To the extent that any invoice, purchase order or any other document issued by either Party conflicts with the provisions of this Agreement, the terms of this Agreement will control unless a duly authorized representative of each Party signs that document.

JOFFE EMERGENCY SERVICES

Ragnar Events

By:

By:

Seau Lesko

Alex Soltero

Title: National Director of Event Safety

161

Sean Lesko

Title: Safety Director

#### Scope of Work



The Company will provide trained medical personnel on-site to accommodate the needs of the Client. Medical personnel shall be familiar with the facility, infrastructure, and response routes. All events will include some preparation including but not limited to: treatment center deployment, pre-event walk through/safety assessment, and disaster response coordination in case of an emergency.

Jo e Emergency Services will provide the following:

- a. On-site rst aid, emergency response, emergency medical care, and life support for injuries and illnesses during all contracted Client events.
- b. EMTs will arrive in easily identiable uniforms (or ones preferred by the Client) and with proper supplies to provide BLS-level care.
- c. The Company shall provide a point of contact for each contracted event with whom the Client shall coordinate the services.
- d. The Company will provide and furnish all labor, tools, supplies, special skills, and other services as deemed necessary to complete the services in a manner consistent with the proposal and in accordance with all laws and industry standards.
- e. For each event, the Client shall provide the following: First Aid Room or dedicated, private First Aid Area, two chairs, one table, radios/communication equipment, and ice
- f. The Company shall respond to requests for information and/or documentation as requested by the Client. In addition, the Company will provide mutually agreed upon reporting and supporting documentation for every contracted event in a timely fashion and with the detail and descriptions mutually agreed upon.

Ambulance service is included as a part of this scope of work. Ambulance services will be arranged in advance at the Client's request. JES shall provide ambulance coordination and management services.

Client shall provide JES with a personnel posting order and a list of locations where JES personnel will be located at least 48 hours prior to the time personnel is required to report for the event.